

Alumni Communications Consultant Job Description

GET TO KNOW US Pennington & Company, the recognized leader in fraternity and sorority fundraising, is seeking qualified individuals to coordinate and direct fundraising campaigns and alumni relations programs for Greek-letter clients. Alumni Communications Consultants oversee 40 individual accounts, managing clients' publications, databases, and the implementation of direct-mail fundraising campaigns.

Since 1993, Pennington & Company has raised more than \$1 billion (more than all our competitors combined) for clients representing 73 national and international Greek-letter organizations on more than 178 campuses across the U.S., conducting pre-campaign feasibility studies, directing fundraising campaigns, and providing award-winning alumni relations services. Our staff helps Greek organizations meet their compelling needs and reach their financial goals.

JOB RESPONSIBILITIES

Client Communication

- Establish and maintain relationships with clients and understand their shortterm and long-range goals and needs
- Strategize with clients to determine the schedule, content, and messaging for alumni communications
- Send reminders to undergraduate and alumni volunteers to provide articles, materials, pictures, and information for newsletters
- Proof mailings with clients
- Advise clients via email and conference calls of fundraising and communications best practices
- Address client issues, questions, or concerns in a timely manner

Project Management

- Collect and organize content submitted for newsletters
- Schedule and oversee the production of client publication materials such as newsletters, information update forms, solicitations, stationery, invitations, eblasts, donor acknowledgements, etc.
- Track client publication progress
- Internal review and proofing of client publication materials
- Supervise the distribution of clients' mailings by a mail house vendor

Database & Gift Management

- Research, solicit, and update clients' member information to ensure the integrity of clients' databases, using mailed information request forms, databases from clients' headquarters, returned mail, member-supplied information, etc.
- Track and analyze donor gifts, solicitation results, and other pertinent data
- Generate fundraising reports that analyze and illustrate solicitation results
- Update internal reporting with fundraising results

Internal Tasks

- Meet with supervisor on a weekly basis to review mailings and team tasks
- Assist with department projects as requested
- Interact with clients and co-workers with a positive and friendly attitude

A TYPICAL WEEK



- CLIENT COMMUNICATION
- PROJECT MANAGEMENT
- DATABASE & GIFT MANAGEMENT
- INTERNAL TASKS

USEFUL SKILLS

A working knowledge of the following computer programs will significantly aid in the performance of assignments:

- MS 365
- Adobe Acrobat
- MS Word
- Salesforce
- MS Excel
- MS Teams

APPLICANT QUALIFICATIONS

This full-time position is salaried with excellent benefits. Qualified candidates must have a bachelor's degree, a minimum of one year of professional experience, be selfmotivated and energetic, confident, and able to direct clients, and have excellent interpersonal and communication skills. Experience in working with collegiate fraternities or sororities is helpful, but not required.